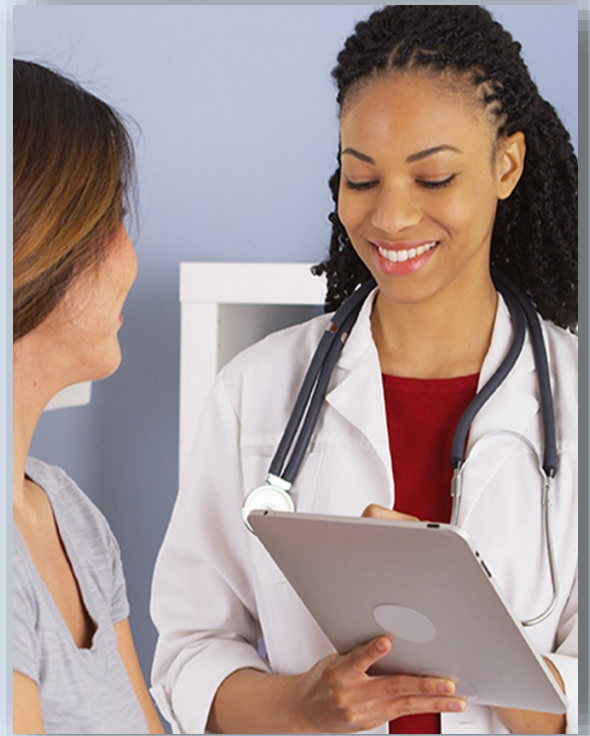


Pacific Islands Community Providers: Welcome to HealthShare Referral Manager (HSRM), VA's secure online portal for managing referrals and authorizations

- ◆ **Facilitates Health Information Exchange (HIE)** between community providers and VA via one unified platform
- ◆ Gives the flexibility to **easily refer Veterans for other specialized care**
- ◆ Allows community providers to **submit Requests for Services (RFS)**
- ◆ **Generates reports** to inform decision-making and track workflow
- ◆ **Paperless information sharing** is more environmentally friendly and better protects patient data



HealthShare Referral Manager revolutionizes the way community providers partner with VA to serve Veterans

“HSRM has **drastically cut down phone calls and faxes** that I’m having to receive on a daily basis just because all the information I need is literally right there at my fingertips. I can’t wait for everyone else to start using HSRM because it’s going to be great!”

- Provider Testimonial, Sterling, IL

**Over 47,000
community provider
users have signed up
for HSRM!**

Access to HSRM and training resources are available at no cost to community providers!

Want to learn more about HealthShare Referral Manager?

Virtual Instructor-Led Training & 30-Minute Q&A Session

The HSRM Team is now offering live training once a month for the Pacific Islands!

These sessions will occur at the following times for their respective locations:

Hawaii - 3rd Thursday of every month at 12 P.M. local time

Guam - 3rd Friday of every month at 9 A.M. local time

Check schedule and register in advance on VHA TRAIN at https://www.train.org/vha/course/1100761/live_event

Self-Paced HSRM eLearning

Log into VHA TRAIN at <https://www.train.org/vha/welcome>, then search the course catalogue for “HealthShare Referral Manager”



Visit the Office of Community Care Website at https://www.va.gov/COMMUNITYCARE/providers/Care_Coordination.asp